

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Debra Haraway
Date: 2/28/07
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Rick Kretschmer
x Cheryl McQueen
Gary Imes
Joyce Sims
x Rick DeBell
Carlisa Stallings
x Thelma Hayter
x Eric Johnson
Tim Sullivan

Others:

x Jamie Herubin
x Sandy Flores
x Mike Frost
x Myran Harris
x Chris Ferrell
Deborah LeBlanc

Attendees:

x Alamance-Caswell	Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sandhills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
x Guilford	x Wake
x Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

Attendees:

Item No.	Topics
1.	Roll call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Upcoming Check-writes (cut-off dates) – March 1, 8, 15, 22
4.	Agenda items <ul style="list-style-type: none"> • 834 Beta Test Deadline (April 27) • Beta Test (NPI) Requirements Review <ul style="list-style-type: none"> • 100 records/LME/submission; Format test; full cycle run, 835 • Commence March (BOM) • Beta Test (834) Requirements Review <ul style="list-style-type: none"> • 20 records/LME/submission • Commence April (BOM) • Reminder...Send in NPI data • IPRS Questions or Concerns • MMIS Updates – Tim Sullivan & Chris Ferrell • NPI Questions/Concerns • Medicaid Questions or Concerns
5.	DMH and/or EDS concluding remarks <ul style="list-style-type: none"> a. For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706 ii. Hospital phone analyst (i.e. Enhanced Service Provider /LME) - 4707
6.	Roll Call Updates

Next Meeting: March 7, 2007

For assistance with IPRS claims, adjustments, R2Web, application access, etc.
 Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355,
 M-F, 8 a.m. - 4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	<p>Upcoming Checkwrites - There was a checkwrite last week. The cutoff was the 22nd. The next checkwrite cutoff will be March 1st. Are there any questions regarding this checkwrite?</p> <p>Q: Naomi (Guilford): This question is for Rick. This is about the YP851 and YP852 that had the incorrect rate. Do we need to recoup and resubmit that claim?</p> <p>A: Rick: No, these corrections will be sent in with the adjustment flag set.</p> <p>Q: Kelly (Durham): When will the month end report be out?</p> <p>A: Mike: You should start seeing them today.</p>
4.	<p>Agenda Items</p> <ul style="list-style-type: none"> • 834 Beta Test Deadline (April 27) • Beta Test (NPI) Requirements Review <ul style="list-style-type: none"> • 100 records/LME/submission; Format test; full cycle run, 835 • Commence March (BOM) • Beta Test (834) Requirements Review <ul style="list-style-type: none"> • 20 records/LME/submission • Commence April (BOM) <p>834 Beta Test Deadline (April 27)</p> <p>Thelma: There will be 4 weeks of testing. We will begin beta testing (BOM) April and start implementing April 27th. After that everyone will be using the 5010 version and you will be able to do your cross-referencing of that data in batch. This will be a big help for all LMEs planning to merge on 7/1/07.</p> <p>Cheryl: For all of you who volunteered to be beta testers for the 837 NPI changes, you will receive a document either today or tomorrow with details of how and when to submit claims. It is not too late to be a beta tester.</p> <p>Q: (Cumberland): When you talk about 834 testing are you referring to format and content?</p> <p>A: Yes we will be doing both format and content. Everybody will need to do a format test and then we will take volunteers to do the content test.</p> <p>Security Audits- Jamie: Kellie Fessler sends out security audits periodically with our current security files to the LMEs and have them go through the files to see if they are up to date. She sent this out a few weeks ago and she's only received 9 responses back so far and this is due tomorrow (March 1st). If you do not have these files Kellie can send them to you. Otherwise, please respond to Kellie as soon as possible with your status.</p> <p>Browser Screens- Mike: The enrollment screen is up and running for 11-digit local ID inquiries. You may use all of the eligibility screens. If you have issues please contact IPRS Q&A.</p> <p>NPI Workshops</p>

	<p>Chris: There will be ten (10) NPI workshops in March. Please sign up for one of these workshops. The website to register is on the agenda and as follows: http://www.dhhs.state.nc.us/dma/NPI.htm).</p> <ul style="list-style-type: none"> • Reminder...Send in NPI data • IPRS Questions or Concerns <p>Q Kelly (Durham): Are there any updates on the crisis pop regarding the 4 days? There was nowhere in the meeting minutes that made reference that the crisis pop were actually 4 days.</p> <p>A: Thelma: There are no new updates. We take the enrollment date that you give us and add 3 days to it. That is to ensure that if you needed to start a crisis service at 10pm on a day that you would still have 3 full days of crisis service eligibility. We are waiting to receive approval from our policy group to expand the crisis time frame.</p> <p>Q Kelly (Durham): Was it not mentioned to us that there was going to be the day of admission plus 3 full days of crisis?</p> <p>A: I think we did say this. Let us check the minutes. Thelma will communicate with the State on this.</p> <p>Q: April: In reference to the 5010 version. Cheryl will we be able to send in the 834 to cross reference clients without a target pop? When we got into testing you said that you would let us know if that was possible or not.</p> <p>A Cheryl: If you volunteered to be beta tester you can send one of those in and we can test it and see what happens in this scenario.</p> <p>Q: Terry (Eastpointe): I tried to bill some of the public psychiatry service codes this week that went out in last Thursday's 837. They did not come back this week as paid or denied or pended.</p> <p>A: Cheryl: Please send in a client id to IPRS Q&A and we will look into it.</p> <p>Q: Tom (Western Highlands): In regards to the Medicaid eligibility category (MPWNN) intended to fund pregnant women that is exclusive to pregnancy-related services, however some consumers need mental health services also. Would DMA consider changing the policy and allowing payment of enhanced benefits for this Medicaid eligibility category?</p> <p>A: Cheryl: We have taken it to the DMH Division Work Group and they have authorized us to allow those claims to route to IPRS for IPRS to pay for them. We have created a CSR to get the code in place, so we are working on this.</p> <p>Q: Tom (Western Highlands): Is there any idea on when this will be in place?</p> <p>A: Cheryl: No, not yet.</p> <p>Q: Kathy (Centerpoint): We are getting a lot of denials for other insurance on CAP Waiver supplies and we have no mechanism for securing an EOB from another insurance company (T1999). Other area programs are having the same issues.</p> <p>A: Chris: Send some examples to IPRS Q&A we can forward those to a 3rd party at DMA for an override and get back to you next week. You will need to include a valid denial from the insurance company.</p>
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	<p>Q: Kelly (Durham): Can someone explain to me when the Adult DD budget is gone and the claims should route to ADMRI budget that substance abuse diagnosis is required?</p> <p>A: Cheryl: Because the ADMRI money is specifically designated for dually diagnosed clients so just having a unique diagnosis is not enough. You must have one of the two diagnosis codes (ADSN and then any diagnosis code that was valid for substance abuse) on it. If you have a specific diagnosis code in question send it to IPRS Q&A.</p> <p>Q: I emailed you on February 15th and the 17th with two different issues, one was the denial code 286 and the other was \$3 co-pay for procedure codes 90846 and 47. Will you be responding or will someone else respond?</p> <p>A: Chris: I will give you a call.</p> <p>Q: Kim (Neuse): On the attending providers screen, when I set up my attending providers and you have a provider who has multiple sites I usually put in an abbreviation in front of it to differentiate them. I noticed that some of the residential ones coming back from DMA are too vague. Is there any way to differentiate which services are unique to which provider group? Also I did get documentation from one of the providers where DMA had assigned him an NPI number and it was incorrect.</p> <p>A: Cheryl: That provider will have to send in an update to DMA Provider Services to tell them they don't have the complete number on file.</p> <p>Q: Terry (Eastpointe): We had some services from ACTT that were paid for by IPRS. They have been recouped and billed to Medicaid. Medicaid has denied them and when we called for the reason they say it is because the service was only for adults. We do not see any age limitation for that code (H0040).</p> <p>A: Chris: I will check into this.</p> <p>Q: Jeanna (Catawba): Is there an agenda for the NPI seminars in March?</p> <p>A: (Chris)The agenda will be given out at the NPI seminars. The content will include all NPI history through the current state. Presentation will be 3 hours long.</p> <ul style="list-style-type: none"> • MMIS Updates – Tim Sullivan & Chris Ferrell • NPI Questions/Concerns • Medicaid Questions or Concerns
5.	<p>DMH and/or EDS concluding remarks</p> <ul style="list-style-type: none"> • For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. <ul style="list-style-type: none"> i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706 ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
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